



0000130692

ORIGINAL

ARIZONA CORPORATION COMMISS  
UTILITY COMPLAINT FORMInvestigator: Brad MortonPhone:Fax:Priority: Respond Within Five DaysOpinion      No. 2011 - 100246Date: 10/21/2011Complaint Description:      08A   Rate Case Items - Opposed  
N/A   Not Applicable

Arizona Corporation Commission

DOCKETED

OCT 25 2011

Complaint By:      First:      Last:  
Robert & Patricia      FitzgeraldAccount Name:      Robert & Patricia FitzgeraldHome:Street:Work:City:      BuckeyeCBR:State:      AZ      Zip: 85396Is:Utility Company.      Arizona - American Water CompanyDivision:      WaterContact Name:Contact Phone:Nature of Complaint:

The requested rate increase is absurd. Most homeowners and renters (who probably already lost their homes) are cash-strapped. We cannot tolerate a 10% increase let alone the whopping 83% requested. The inference that the average homeowner will "only" see an approximate \$25/month raise is pure nonsense. Our water bills are consistently above \$200 -- and that's with only two people living in the home and not using a whole lot of water. Do the math -- the figures simply don't compute. Verrado residents have watched our property values decline and been hit hard by the economy, as have so many cities and towns statewide and nationwide. There is no room for massive rate hikes. Please consider this carefully and vote for the working people who do not receive government subsidies while trying to survive as opposed to voting to put an even greater burden on us. Thank you.

\*End of Complaint\*

Utilities' Response:Investigator's Comments and Disposition:

Opinion docketed

\*End of Comments\*

Date Completed: 10/21/2011Opinion No.      2011 - 100246RECEIVED  
2011 OCT 25 A 10:55  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL